1 2 3 4 5 UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON 6 AT SEATTLE 7 JOHN K FRICK and NARAD RAO, 8 Plaintiffs, 9 v. 10 C12-2224 TSZ LOCAL 23 OF THE INTERNATIONAL LONGSHORE 11 ORDER AND WAREHOUSE UNION and PACIFIC MARITIME 12 ASSOCIATION, 13 Defendants. 14 15 THIS MATTER comes before the Court on Defendant Local 23 of the 16 International Longshore and Warehouse Union's motions for summary judgment, docket 17 nos. 19 and 20, and Defendant Pacific Maritime Association's motion for summary 18 judgment, docket no. 25. Having reviewed all papers filed in support of, and in 19 opposition to, the motions, the Court enters the following Order. 20 **Background** 21 Plaintiffs John Frick and Narad Rao are longshore workers who suffered on-the-22 job brain injuries on separate occasions in 2005. Plaintiffs claim that Defendants violated 23 ORDER - 1

the Americans with Disabilities Act ("ADA") by failing to timely provide requested

accommodations. The underlying facts are generally not in dispute.

## A. Longshore Worker Industry

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Defendants in this suit are Pacific Maritime Association (PMA) and Local 23 of the International Longshore and Warehouse Union (Local 23). PMA is an employer association representing employers who hire longshore workers, including the companies each Plaintiff worked for at the time of his injury. The International Longshore and Warehouse Union ("ILWU") is a labor organization representing employees engaged in the longshore industry, and Local 23 of the ILWU represents employees in the Pierce County area, including Plaintiffs. PMA and Local 23 operate under a collective bargaining agreement governing the employment of longshore workers at Pacific coast ports.

Longshore workers are generally dispatched to work on a daily basis from a jointly run ILWU/PMA dispatch hall. Work is assigned in accordance with a seniority system, with "A-registered" workers having priority over "B-registered" and "casual" workers. Both Plaintiffs were B-registered workers at the time of their injuries. B-registered workers must work 70% of the average monthly hours to remain registered unless excused ("the availability rule") and must accept dispatch to skilled jobs ("the skill rule"). If a B-registered worker rejects a job, he must wait 23 hours before being eligible for dispatch again ("the 23-hour rule").

At a local level, the Joint Port Labor Relations Committee ("JPLRC") is the joint labor-management committee that is responsible for overseeing the accommodation

process. The JPLRC consists of an equal number of PMA and ILWU representatives.

Decisions of the JPLRC are subject to review by the Joint Coast Labor Relations

Committee.

#### **B.** Plaintiff John Frick

On August 24, 2005, Plaintiff John Frick suffered an on-the-job traumatic brain injury while working at Terminal Maintenance Corporation ("TMC"), a member of PMA. Mr. Frick returned to work at TMC for a period of time in February and March, 2006. The parties dispute whether Frick's work at TMC during this period was satisfactory. Defendants contend that Mr. Frick was slow and forgetful, his work had to be reviewed regularly, and lead mechanic Scott Zander and others at TMC were worried that he might hurt himself or others. Zander Decl., docket no. 22, at ¶¶ 4-7. Mr. Frick states that although it took him longer to complete paperwork, no one had to review his work, he was never told his work was below expectations, and Scott Zander never shared any concerns about safety with him. Frick Decl., docket no. 37, at ¶¶ 6-10. The parties also dispute the circumstances surrounding Mr. Frick's layoff in March, 2006. These facts are not material for purposes of this summary judgment motion.

By letter dated May 19, 2006, Mr. Frick submitted a request for accommodations to the JPLRC. Ewan Decl., docket no. 21, Ex. 3. Mr. Frick indicated that his limitations included difficulties with multi-tasking, short term memory, concentration, and communication when tired or stressed. <u>Id.</u> Mr. Frick requested that he be allowed to attempt tasks he had done before, be allowed to leave if problems arise, and have the skill rule and 23-hour rule waived. <u>Id.</u> Mr. Frick also asked to be allowed to have the "five

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shifts a week requirement" waived, <u>id.</u>, which appears to be a reference to the availability rule.

On June 23, 2006, the JPLRC met with Mr. Frick to discuss the accommodation request, and referred Mr. Frick to the University of Washington Medical Center Department of Rehabilitation Medicine ("UW") for further evaluation. Lizama Decl., docket no. 28, Ex. 2(c)-(d). On July 17, 2006, Jennifer Disotell of PMA emailed Ms. Ball and Dr. Johnson of the UW to ask about the status of Mr. Frick's evaluation. Ball Decl., docket no. 24, at ¶ 4. Ms. Ball replied on July 26, 2006, informing Ms. Disotell on where Mr. Frick was in the process. Id. Mr. Frick's first appointment with UW was scheduled for August 3, 2006. Id.

On August 3, 2006, Mr. Frick met with Dr. Kathleen Bell at UW for a physical examination. Id. at ¶ 6. Dr. Bell recommended that Mr. Frick undergo a new neuropsychological exam before returning to work. Id. Although Ms. Ball estimates that the current wait time to schedule such an exam is almost three months, Mr. Frick's exam was able to be conducted on September 5 and 6, 2006. Id. at ¶¶ 5-6. UW received the neuropsychological evaluation from Dr. Myron Goldberg on October 10, 2006, and Ms. Ball stated that a one month or more delay in receiving such a report is not unusual. Id. at ¶ 7.

After receiving Dr. Goldberg's report, Ms. Ball and Dr. Johnson completed their evaluation of Mr. Frick and submitted their completed report to the JPLRC on November 3, 2006. <u>Id.</u> at ¶ 9. On November 10, 2006, the JPLRC reviewed the UW report and determined that further evaluation was needed, Lizama Decl., docket no. 28, at Ex. 2(f),

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and the JPLRC requested clarification of the UW report. Ball Decl. at ¶ 9. On November 20, 2006, Ms. Disotell emailed Ms. Ball to inquire on the status of UW's supplemental report, and Ms. Ball replied that the report was near completion. Id. at ¶ 11. On November 21, 2006, UW submitted a supplemental report to the JPLRC dated November 17, 2006. Id. at ¶ 12; Ex. D. By letter dated November 22, 2006, the JPLRC sought further clarification of the UW report regarding the UW's determination that Mr. Frick could do certain jobs as well as the recommendation that Mr. Frick be retrained on equipment. Id. at ¶ 13 and Ex. E.

Mr. Frick contends that following the supplemental report, "the accommodation process completely broke down." Frick's Opposition, docket no. 35, at 18. First, Mr. Frick asserts that the issues raised in the November 22 JPLRC letter were not germane to the accommodation request. Second, he states that UW did not respond to the letter until February 2, 2007. However, the evidence is to the contrary.

Ms. Ball stated that the questions raised by the JPLRC in the letter were valid, because jobs on the waterfront can be dangerous and the JPLRC's concern for safety was reasonable. Ball Decl. at ¶ 13. Furthermore, the evidence indicates that the JPLRC remained in contact with UW between November 22, 2006, and February 2, 2007.

On December 15, 2006, Ms. Ball and Dr. Johnson participated in a conference call with the JPLRC to discuss UW's supplemental report and the JPLRC's requests for further clarification. <u>Id.</u>at ¶ 14. Ms. Ball and Dr. Johnson agreed to provide a report summarizing the conversation and their recommendations. Id.

On January 17, 2007, Deb Lecuyer of PMA emailed Ms. Ball regarding the status

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of the report and was informed that the report would be finished soon. <u>Id.</u> at ¶ 15. The report was completed on February 2, 2007. <u>Id.</u> at ¶ 16. The final report reiterated that UW was unable to provide a definitive statement about specific tasks Mr. Frick could or could not do, and recommended a gradual reentry to work. Id.

On February 22, 2007, the JPLRC reviewed the final UW report and agreed to refer Mr. Frick's accommodation request to the Joint Coast Labor Relations Committee for final determination. Lizana Decl. Ex. 2(o). Although the referral was dated March 5, 2007, it apparently did not reach the Coast committee until March 30, 2007. Id. Ex. 2(p). On March 9, 2007, Mr. Frick submitted a temporary accommodation request, which was approved by the JPLRC on March 15, 2007. Id. Ex. 2(r). The temporary accommodation waived the skill rule, availability rule and 23-hour rule. Id. Mr. Frick returned to work on April 4, 2007. Frick Deposition, Montoya Decl. Ex. B, docket no. 40-1, at 86:2-4. On September 6, 2007, the Joint Coast Labor Relations Committee agreed to extend the temporary accommodations. Lizana Decl. Ex. 2(w).

#### C. Plaintiff Narad Rao

On January 16, 2005, Plaintiff Narad Rao suffered an on-the-job head injury while working at Jones Stevedoring Company, a member of PMA. Although Mr. Rao attempted to return to work following his injury, he experienced difficulties and was out of work for a period of time. On November 20, 2006, Mr. Rao submitted an accommodation request to the JPLRC. Mr. Rao's request, Ewan Decl. Ex. 14, mirrored both the limitations and the requests identified in the request submitted by Mr. Frick, as discussed above. On December 15, 2006, Mr. Rao met with the JPLRC to discuss his

request. On December 18, 2006, the JPLRC referred Mr. Rao to UW for evaluation

regarding his request.

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On January 23, 2007, Mr. Rao met with Dr. Johnson and Ms. Ball at UW. Ball Decl. at ¶ 17. There is some dispute regarding when UW received the 2005 neuropsychological assessment completed by Dr. Edwin Hill, Mr. Rao's treating doctor. Ms. Ball states that UW contacted Dr. Hill to determine if additional testing had been done, and that it was not until March 9, 2007, before UW received the additional release needed to get further records from Dr. Hill. Ball Decl. at ¶ 18. Dr. Hill states that he faxed a copy of his 2005 report to Ms. Ball on January 23, 2007, and had no further

contact with anyone at the UW regarding Mr. Rao. Hill Decl., docket no. 44, at ¶¶ 5-6.

Mr. Rao contends that the accommodation process languished for five months.

Rao Opposition, docket no. 36, at 14-15. However, a review of the evidence shows that

Defendants did not obstruct the process in any way and any delay between Mr. Rao's

appointment at UW and action by the JPLRC cannot be traced to action or inaction on the

part of Defendants. On the contrary, as discussed below, the evidence shows that

Defendants kept in contact with UW in order to receive the necessary information.

On March 16, 2007, Ms. Ball informed Ms. Lecuyer at PMA that they were working on their report and it should be complete soon. Ball Decl. at ¶ 19 and Ex. I. On May 3, 2007, Ms. Lecuyer emailed Ms. Ball to check the status of the report, and on May 11, 2007, Ms. Ball replied that the report should be available the following week. Id. at ¶ 20. On May 18, 2007, the completed report was sent to the JPLRC. Id. at ¶ 21; Ex. K. Similar to the recommendations regarding Mr. Frick, the UW report recommended a

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<u>Id.</u> On May 24, 2007, the JPLRC reviewed the UW report and agreed to refer Mr.

gradual return to work without specifying certain jobs that Mr. Rao could or could not do.

Rao's accommodation request to the Joint Coast Labor Relations Committee for final determination. Lizana Decl. Ex. 3(k). On June 20, 2007, the JPLRC sent the referral to the Coast committee. Ewan Decl. Ex. 17. On June 29, 2007, Mr. Rao submitted a charge of disability discrimination to the Equal Employment Opportunity Commission in Seattle. Montoya Decl. Ex. E.

On July 9, 2007, the JPLRC mailed Mr. Rao the JPLRC policy on temporary accommodations and the required forms for submitting a request. Lizana Decl. Ex. 3(n). Mr. Rao submitted his temporary accommodation request on July 26, 2007, and it was granted on July 31, 2007. Ewan Decl. Ex. 18. Mr. Rao returned to work on August 1, 2007. Rao Deposition, Montoya Decl. Ex. D, at 117:5-9. On September 6, 2007, the Joint Coast Labor Relations Committee approved the suggested accommodations. Id. Ex. 19.

# **D.** Procedural History

Plaintiffs filed the present complaint on December 19, 2012, alleging that Defendants violated the ADA by failing to process Plaintiffs' requests for accommodations timely and in good faith. Pending before the Court are Local 23's motion for summary judgment as to Mr. Frick, docket no. 19, Local 23's motion for summary judgment as to Mr. Rao, docket no. 20, and PMA's motion for summary judgment as to both Plaintiffs, docket no. 25. Defendants assert that summary judgment is proper because (1) Plaintiffs are not entitled to an accommodation that would violate a collectively bargained seniority system, and (2) the JPLRC acted diligently and in good faith in evaluating the accommodation requests.<sup>1</sup>

### **Discussion**

#### A. Standard of Review

Summary judgment is appropriate when there is no genuine dispute as to material facts and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(a). The moving party bears the initial burden of demonstrating the absence of a genuine issue of material fact. Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986). A fact is material if it may affect the outcome of the case. Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986). To survive a motion for summary judgment, the adverse party must present "affirmative evidence," which "is to be believed" and from which all "justifiable inferences" are to be favorably drawn. Id. at 255, 257. When the record, taken as a whole, could not lead a rational trier of fact to find for the non-moving party, summary judgment is warranted. Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 587 (1986).

# B. Accommodation Violating a Seniority System

Defendants argue that Plaintiffs' requested accommodation was not reasonable

<sup>&</sup>lt;sup>1</sup> Defendants also argue that summary judgment is proper because a paid temporary leave of absence is a reasonable accommodation. The Court notes, without making any finding on the issue, that a paid leave of absence can be a reasonable accommodation and that Plaintiffs received payment from an industry fund to compensate them for lost wages while off work, in addition to worker's compensation benefits received from their employers.

under the ADA because it would violate an established seniority system. In general, a "showing that the assignment would violate the rules of a seniority system warrants summary judgment for the employer -- unless there is more. The plaintiff must present evidence of that 'more,' namely, special circumstances surrounding the particular case that demonstrate the assignment is nonetheless reasonable." <u>US Airways, Inc. v. Barnett,</u> 535 U.S. 391, 406 (2002).

Plaintiffs concede that a bona fide seniority system exists here, but argue that they have evidence of "more," given that the JPLRC eventually allowed the accommodation. Frick's Opposition at 21. Plaintiffs argue that by allowing the accommodation, it must be assumed that the JPLRC determined that the request did not violate seniority rules. <u>Id.</u> at 22. At the very least, Plaintiffs have raised a genuine issue of material fact precluding summary judgment on the issue of whether the requested accommodation is unreasonable as violating established seniority rules.

## C. Unreasonable Delay in Accommodation Process

Pursuant to the ADA, an employer may not discriminate against a qualified individual with a disability. 42 U.S.C. § 12112(a). Discrimination includes not making reasonable accommodations to the known physical or mental limitations of an otherwise qualified employee, unless the employer can demonstrate that the accommodation would impose an undue hardship on the operation of its business. 42 U.S.C. § 12112(b)(5)(A). In this case, Defendants ultimately provided the requested accommodations to Plaintiffs, and the only issue is whether Defendants unreasonably delayed the accommodation process.

Although unreasonable delay in providing an accommodation can provide

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evidence of discrimination, summary judgment is proper if the employer acted reasonably and in good faith. <u>Jay v. Intermet Wagner, Inc.</u>, 233 F.3d 1014, 1017 (7th Cir. 2000) (affirming summary judgment in favor of the employer, despite 20 month delay in implementing requested accommodation, and holding that employer acted reasonably and in good faith by keeping plaintiff on medical leave and considering him weekly for an open position); <u>Clayborne v. Potter</u>, 448 F. Supp. 2d 185, 193 (D.D.C. 2006) (granting summary judgment for the employer, despite 12 month accommodation process).

Each of the Plaintiffs suffered traumatic brain injuries. The effect of the injuries raised serious questions as to what jobs they could perform. Although each Plaintiff was provided an accommodation and returned to work, Plaintiffs contend that the delays were unreasonable. Defendants do not dispute that approval of Plaintiff's requested accommodations took longer than Defendants' ADA accommodation policy would contemplate.<sup>2</sup> However, Defendants argue that they engaged in the interactive process in good faith and acted reasonably.

The JPLRC received Plaintiffs' accommodation requests, referred Plaintiffs to specialists at UW, and reviewed written reports from the medical specialists outlining their evaluation of Plaintiffs' limitations. Defendants engaged in the interactive process

<sup>&</sup>lt;sup>2</sup> The Defendants' policy on ADA accommodations, found at Montoya Decl. Ex. A, docket no. 39-3, pages 4-7, sets forth various timelines for each step in the accommodation process. However, the policy makes clear that the timelines are to be followed "in the absence of unusual circumstances." Defendants have presented evidence that this was the first time the JPLRC had dealt with a request for accommodation following a brain injury, making the evaluation process more complicated. Ball Decl. at ¶¶ 5, 9

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to understand each Plaintiff's complicated brain injury and provide accommodations in a way that was safe for Plaintiffs and those working around them.

Defendants requested clarification regarding Plaintiffs' limitations and accommodation requests, regularly followed up with the UW experts to inquire on the status of the evaluations, and promptly approved Plaintiffs' accommodation requests once Defendants' questions and concerns had been addressed. To the extent that there were delays in the process, there is no evidence that Defendants were responsible for those delays. Any delays generally occurred when the JPLRC was waiting for expert reports from the UW. The evidence shows that Defendants diligently followed up with UW in order to ensure the accommodation process continued.

Furthermore, Defendants presented evidence that brain injuries, as opposed to many other types of injuries requiring accommodations, require additional evaluations and are complicated and difficult. Ball Decl. at ¶¶ 5, 9. In addition, neither the UW nor the JPLRC had ever dealt with an individual seeking a disability accommodation to return to work following a traumatic brain injury. Id. at ¶ 9. UW was unable to provide clear guidance on what Plaintiffs could or could not do, id. at ¶ 14, making it more challenging for Defendants to determine how to safely accommodate Plaintiffs' limitations.

All parties here agree that working on the waterfront is dangerous and that Defendants have a duty to ensure the safety of all workers. The nature of Plaintiffs' injuries raised legitimate concern for Defendants, as it was unclear exactly what jobs Plaintiffs could and could not do and uncertain whether Plaintiffs could react

appropriately to potential dangers encountered on the job.

In opposing summary judgment, Plaintiffs offer no evidence that Defendants failed to act in good faith and fail to raise any specific facts showing there is any genuine issue for trial. Plaintiffs instead point to various delays and attempt to characterize those delays as indicative of Defendants' failure to engage in the interactive process. For example, Plaintiff Frick points to the 72 day delay between the November 22, 2006, letter from the JPLRC requesting further clarification and the UW final report on February 2, 2007. Frick's Response to Local 23, docket no. 35, at 19. However, Mr. Frick does not discuss or dispute the evidence in the record that within that period, there was a conference call between the JPLRC and UW and an email exchange regarding the status of the final report. Despite Mr. Frick's attempt to characterize the interactive process as having broken down, viewing the evidence in its entirety can lead to only one reasonable conclusion, which is that Defendants engaged in the interactive process in good faith, continued following up with UW whenever items were delayed, and approved Plaintiffs' accommodation requests after serious and legitimate concerns had been resolved.

Delay alone does not establish a violation of the ADA or raise a genuine issue of material fact precluding summary judgment. Plaintiffs must put forth some affirmative evidence tending to show that Defendants acted unreasonably or failed to act in good faith throughout the interactive process. In this case, Defendants engaged in the interactive process to accommodate Plaintiffs' disabilities, and the process simply took an extended period of time. The Court concludes that the record, taken as a whole, could not lead a rational trier of fact to find for Plaintiffs, and summary judgment is warranted.

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# **Conclusion** For the foregoing reasons, the Court GRANTS Defendant Local 23's motions for summary judgment, docket nos. 19 and 20, and GRANTS Defendant PMA's motion for summary judgment, docket no. 25. The Court DISMISSES the case with prejudice. DATED this 14th day of March, 2014. Thomas S. Zilly United States District Judge